

Procedures and Guidelines for Skaters and Parents/Guardians

1. All skaters must check in with the ice monitor before entering the ice.
2. Sessions must be paid for **before** taking the ice. Parents/guardians, please do not send your child to skate with the intention of paying when you pick him/her up after the session. It is very difficult for the monitor to keep track of this, and your child will not be allowed to skate.
3. Skaters may only skate the sessions they are qualified to skate (e.g. high or low, adult sessions, dance only sessions). Any skater can skate any session designated “all levels”. Exceptions may be made on lightly attended sessions *at the sole discretion of the skating director or ice monitor*.
4. All skating bags and skaters’ belongings must be stored in the assigned locker rooms. Please do not leave bags in the restaurant, hallways or lobby. A locker room has been provided for our club members in the back of Rink 2. Guests may request a locker room key from the front desk if an additional room is needed. Please do not leave valuables unattended in common areas. IceWorks and IceWorks Skating Club cannot be held responsible for lost or stolen items.
5. All skaters **MUST** enter and exit the locker room through the bleacher side of the rink as it is unsafe to cross in front of the Zamboni garage.
6. *It is everyone’s responsibility to keep the locker room clean and neat.* It is especially important to properly dispose of all food, drinks, and their containers, as even the smallest crumbs can encourage little critters to call our locker room home!
7. For your safety, absolutely no skaters may be on the ice during a resurfacing. *All skaters must promptly leave the ice when the Zamboni doors open. Skaters may not enter the ice until the resurface is complete, the Zamboni is off of the ice, and the doors are closed.* Parents/guardians, skaters, and coaches must respectfully comply with any and all instructions given by our ice maintenance crew.
8. Parents/guardians are encouraged to enjoy their children’s skating in the comfort (and warmth!) of our restaurant. For your safety, parents/guardians are not allowed to stand on the edge of the ice or sit in the hockey boxes. No one, except coaches, may be on the ice without skates on.
9. No food or gum is allowed on the ice or surrounding area. Skaters may keep water or sports drinks at the boards. **NO** glass containers.
10. Skaters and coaches must remove all items (music, sweaters, gloves, water bottles, tissues, etc.) from the boards and hockey boxes at the end of the session.
11. All Skaters, coaches, parents/guardians must observe all ice etiquette guidelines.

Ice Etiquette

- ❖ All skaters, coaches, and parents/guardians must strive to create a positive and fun atmosphere. Celebrate all of our skaters’ successes, and, in challenging times, be quick to offer encouragement and a positive outlook.
- ❖ All members are to set a good example for new or prospective members and guests of our rink. Please be friendly and welcoming, and kindly assist those who may be unfamiliar with our facility and policies.
- ❖ While figure skating is a beautiful sport, it is also quite challenging, and at times can be downright frustrating! An essential element of any athlete’s development is learning how to productively manage negative emotions. Therefore, negative or disrespectful comments, profanity, and/or disruptive behavior (including, but not limited to, yelling, kicking the ice or the boards, banging on the glass) will not be tolerated from anyone, on the ice, off the ice, and/or at competitions and events.
- ❖ ***Verbal and/or physical abuse of any skater, parent/guardian, coach, volunteer, or rink staff member will never be tolerated.***
- ❖ Skaters may not congregate or socialize on the ice.

- ❖ All skaters are to *remain alert* while skating and to yield the right of way as follows:
 - skaters (and coaches) should yield to whomever is skating to the music;
 - skaters who are not in a lesson should yield to those who are in a lesson;
 - special care should be taken with elements with limited visibility (e.g. certain freeskating moves or dances). Experienced/older skaters and coaches should be courteous to less experienced/younger skaters who may not have the experience or skill to always know when/how to get out of the way. Remember, we were all beginners once!
- ❖ Skaters and coaches should use good judgment and fairness when playing music and programs. Please be mindful of our young skaters and refrain from playing music with explicit lyrics. During crowded sessions, program music will be played in the order in which it is turned in (please check with the monitor for the most current procedure). Coaches' requests for programs will have priority.
- ❖ **Parents/guardians are asked to refrain from coaching or offering instruction to their children during practices.** Skaters and coaches find this distracting, and your instruction may conflict with the coach's, thus confusing the skater. If you are concerned about your child's practice habits, please discuss the situation with your child's coach. He/she may be able to offer more productive and less distracting ways for you to encourage your child and keep him/her on task.
- ❖ At skating competitions and events, please remember that you are a representative of IceWorks Skating Club, and it is important that your conduct reflect positively on our club. *As a Club, we are a team and we must strive to support all of our members.* Please be supportive and encouraging of all of our skaters.
- ❖ **All skaters, coaches, and parents/guardians are required to abide by all of the rules and regulations set by the IceWorks Skating Complex, and to cooperate with all directions from rink and coaching staff. This is our "home" and it is essential to treat our rink and its personnel with courtesy and respect.**

I have read and agree to conduct myself in accordance with the principles outlined by the *Guidelines for Parents and Skaters, Ice Etiquette*.

Parent/Guardian signature(s)

_____ Date: _____
 _____ Date: _____

Skater signature(s)

_____ Date: _____
 _____ Date: _____
 _____ Date: _____